



Neighbors



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FROM THE DIRECTOR'S DESK

December

Another year is almost over! If you feel like you have not reached your goals this year, you can contact Jackie. She is the FSS (Family Self-Sufficiency Program) Coordinator. She can help you get your goals for 2025 set! You can contact Jackie by calling the office at 217-254-8606 or emailing her at jackie@teamhousingcenter.com.

Please remember to disconnect your hoses from the outside faucets to prevent damage to water pipes from freezing.

During the cold months your furnace will work more efficiently if you change the filter regularly, we suggest monthly. If you cannot reach it or don't know how, call in a work order.

Dionne Wyatt, CEO

The office will be closed on the following dates:

****Tuesday, December 24th the office will close at 11AM.**

- Wednesday, December 25th and Thursday, December 26th to observe Christmas.
- Wednesday, January 1st and Thursday, January 2nd to observe New Years.

Address:

P.O. Box 226
760 Anderson St.
Carlinville, IL 62626
(217) 854-8606

Fax: (217) 854-8749

Toll Free:
1-866-363-5142

Office Hours:
Monday & Tuesday
8am—4:30pm

CLOSED WEDNESDAY

Thursday & Friday
8am—4:30pm

Emergency Work

Order Number:
(217) 827-2100

EMERGENCIES INCLUDE:

- ◆ Gas leaks
- ◆ Broken water pipes
- ◆ Exposed electrical wires
- ◆ No heat (if the outside temperature is 45-degrees or lower)
- ◆ Sewer line stoppage (not drain line)- this includes a clogged toilet
- ◆ CO/Smoke detector beeping or chirping

Also fire, flood, or anything that threatens life, safety or property damage.

NSPIRE for December

- Carlinville 47-09 (708 –746 Anderson St.– EVENS, 506-528 W. Nicholas St., 731-753 Chiles St.)
- Mt. Olive 47-19 (103-105 N. Walnut St., 203-205 W. Main St., 405-415 Colfax St.)

Preventive Maintenance for December

- Benld 47-01 (500-506 N. 8th St., 801-815 E. Chestnut St.)

***Inspections may take place on any day of the month between the hours of 8am-4:30pm Monday– Friday.* You do not need to be home for these inspections.**

*Q&A (Quality Assurance) inspections may take place on work orders and inspections anywhere from 3-5 days after the inspection/work order happened.

MAKE SURE THAT ALL OF YOUR FALL DECORATIONS ARE TAKEN DOWN IF YOU STILL HAVE THEM UP. PLEASE MAKE SURE ALL PUMPKINS HAVE BEEN DISPOSED OF !



If you receive SS or SSI benefits, please make sure as you are getting your 2025 award letters, you are making sure that the office is getting a

CONGRATULATIONS

Mark Schnaare



is the winner of the \$50 Walmart gift card for November NSPIRE inspections Carlinville 47-09 (708 –746 Anderson St.– EVENS, 506-528 W. Nicholas St., 731-753 Chiles St.) Mt. Olive 47-19 (103-105 N. Walnut St., 203-205 W. Main St., 405-415 Colfax St.) will have your chance in October. Make sure your apartment is ready and meeting the House-keeping Policy!

Recertifications: When your recertification is coming due, you will receive a letter giving you a day and time to come into the office to sign paperwork to renew your lease. Along with the appointment letter, there will be a list of documentation you need to bring with you. Please read over all of this. If the day and time does not work for you, please contact the office ASAP! Recertifications are time sensitive and must be completed within a certain time frame. If you do not complete your recertification, we will not renew your lease and you will be required to move. ***We want to remind everyone that things in the office have gone back to normal since COVID. Everyone is REQUIRED to come into the office for their recertification appointment. We will pay for your public transit ride to our office to complete your recertification.**

Do NOT heat your unit with your dryer vent and/or your stove/oven. This is what your furnace is there for. If your furnace is not working-call the office.

FSS Spotlight

Do you need help with Child Care? Education? Job Training? Employment? Financial Literacy and/or Homeownership?

Contact Jackie to learn about the FSS (Family Self-Sufficiency) Program.

This program is designed to help you with short-term and long-term goals all while earning money towards an escrow savings account!

For mor information and to sign up, please email Jackie at jackie@teamhousingcenter.com or call 217-854-8606 to get the process started!

ROSS Highlight

Through needs assessments, case management, and referrals to community- and web-based services, ROSS Service Coordinators help each participant advance towards the above goals in ways that best fits their needs, personal priorities, and interests. Contact Natasha at the office if you are interested in becoming a part of the ROSS program!

You can email her at natasha@teamhousingcenter.com for any questions.