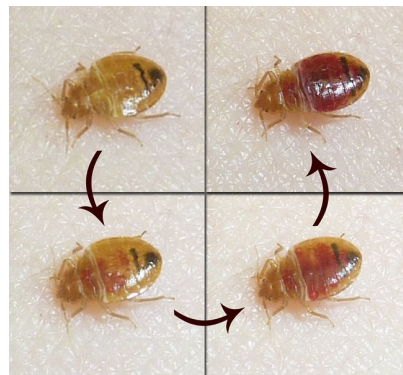




### Where do bedbugs hide?



- ⇒ Bed bugs may enter your home undetected through luggage, clothing, used bed and couches, and other items. Their flattened bodies make it possible for them to fit into tiny spaces, about the width of a credit card. Bedbugs do not have nests like ants or bees but tend to live in groups in hiding places.
- ⇒ Their initial hiding places are typically in mattresses, box springs, bed frames, and headboards where they have easy access to people to bite in the night.
- ⇒ Over time, however, they may scatter through the bedroom, moving into any crevice or protected location. They may also spread to nearby rooms.
- ⇒ Bedbugs are active mainly at night and usually bite people while they are sleeping.
- ⇒ Most bedbug bites are painless at first, but later turn into itchy welts. Unlike flea bites that are mainly around the ankles, bedbugs bites are on any area of skin exposed while sleeping. Also, the bites do not have a red spot in the center like flea bites do.



⇒ People who don't realize they have a bedbug infestation may attribute the itching and welts to other causes, such as mosquitoes. To confirm bedbug bites, you must find and identify the bugs themselves.

Be aware the property is for residents & their invited guests only. If people show up to "sell" something or get you to switch utility providers, they are not allowed unless you invite them. You can tell them to leave, or you can call the police. Be very wary of inviting strangers into your home, especially those w/out any type of credentials. Unfortunately, people know that legitimate companies do exist, so they pose as these companies in order to get your personal information. Do not give your social security number, date of birth, or banking information to someone just coming up to your door.



## Neighbors



### FROM THE DIRECTOR'S DESK

- Please remember to not set your thermostat too low, such as 60 degrees. This is hard on the unit and it will have a hard time keeping up when the outside temps are above 80. Also, please make sure to keep your windows and main doors closed. This helps keep the cool air in and causes you're A/C not to work as hard.
- You need to change your furnace filter out monthly to ensure that the A/C unit will run efficiently. Please do NOT turn the dirty filter around to use the clean side. This will suck the dirt from the used side into the unit and cause problems. A new furnace filter is needed each time.
- If your neighbors are being too loud or disturbing you try working it out with them. If it continues or you think they are doing something illegal you will need to contact local police and then call the office to inform us that you have made a police report. If you are wanting to make a complaint to us it will need be put in writing and sent into the office signed by you. We do not take anonymous complaints and all complaints must be put in writing! Once we receive the complaint in writing we will take the necessary steps to resolve this issue. It will not happen overnight so please bare with us.

**The office will be closed on Monday, September 4, 2023 for observation of Labor Day!**

**Stay Safe and Healthy!**

*Dionne Wyatt, CEO*



**Address:**  
 P.O. Box 226  
 760 Anderson St.  
 Carlinville, IL 62626  
 (217) 854-8606  
 Fax: (217) 854-8749  
 Toll Free:  
 1-866-363-5142  
 Office Hours:  
 Monday & Tuesday  
 8am—4:30pm  
 CLOSED WEDNESDAY  
 Thursday & Friday  
 8am—4:30pm  
 Emergency Work  
 Order Number:  
 (217) 827-2100  
 EMERGENCIES INCLUDE:  
 ♦ Gas leaks  
 ♦ Broken water pipes  
 ♦ Exposed electrical wires  
 ♦ No heat (if the outside temperature is 45-degrees or lower)  
 ♦ Sewer line stoppage (not drain line)- this includes a clogged toilet  
 ♦ CO/Smoke detector beeping or chirping  
 Also fire, flood, or anything that threatens life, safety or property damage.

### UPCS for September

47-11 Virden ( 304-316 Church St. & 127-131 Prairie St.)  
47-12 Staunton ( 221-228 Sunset Ct. & 603-622 Kay Lane)

### Preventive Maintenance for September

47-02 Carlinville (All of Anderson St. and the "inside" circle of DeArbee (even # units)  
47-14 Gillespie (308A-322 E Oak St.)

**\*INSPECTIONS MAY TAKE PLACE ON ANY DAY OF THE MONTH BETWEEN THE HOURS OF  
8:00 A.M.-4:30 P.M. - MONDAY-FRIDAY\***

**SPECIFIC DAYS AND TIMES WILL NOT BE GIVEN.**

\*Q&A (Quality Assurance) inspections may take place on work orders and inspections anywhere from 3-5 days after the inspection/work order happened.\*

### ROSS Highlight

A huge shout out to, Christy from Bunker Hill!! She has started working at Walmart.

If you are wanting to join the ROSS (Resident Opportunity Self-Sufficiency) Program to help reach your goals, please contact Amanda at the office to see how! I can help you find any assistance you need such as (but not limited to) finding a job, finding childcare, finding home health care, housekeeping assistance, going back to school, or budgeting assistance! I can also help you write a resume, create a budget, or create a housekeeping chore list. You can also email me at [amandab@teamhousingcenter.com](mailto:amandab@teamhousingcenter.com)

### FSS Spotlight

Congratulation to, Kristy of Staunton, for completing 4 years of college and graduating from the University of Phoenix with a Bachelor of Science Correctional Program Support Services.

This program is designed to help you reach your goals, whether that be going back to school, or owning a home. All you need to do is fill out the paperwork and work on your goals. We will keep in touch with you via mail, email, or phone, and if you are needing to meet with us, we can arrange that as well. The best part of the program is the savings account. As your rent goes up because of **earned income** we put a portion into a savings account for you. In order to receive that money, you must complete the following: *be working, be off cash assistance (TANF, not LINK), and meet your main goal.*

## CONGRATULATIONS

*April Kaylor*

is the winner of the \$50 Walmart gift card for August UPCS inspections!

**47-11 Virden ( 304-316 Church St. & 127-131 Prairie St.)  
47-12 Staunton ( 221-228 Sunset Ct. & 603-622 Kay Lane)**

You will have your chance in September.

Make sure your apartment is ready and meeting the Housekeeping Policy!



## We had such a great turn out at both, Carlinville and Staunton, locations for our Back to School Bash!

### Thank you to all who come out to participate!



**Macoupin County Public Transportation**

**112 S. Macoupin St. Gillespie, IL 62033  
Call 217-839-4132 to reserve your seat**