

# Word Search: Colors



BLACK  
BLUE  
BROWN  
GREEN  
ORANGE

PINK  
RED  
WHITE  
YELLOW



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## Neighbors



### FROM THE DIRECTOR'S DESK

Last month our properties were inspected by HUD/REAC inspectors. The Housing Authority scored well. I want to thank everyone for preparing their units and getting ready for this inspection! We had some really nice apartments that surpassed our Housekeeping Standards! Great Job! We hope everyone can continue upkeep of their units-call in work orders as needed, maintain a neat, orderly apartment. It makes life easier on all of us! Due to the inspection and the prep we did ahead of time, our maintenance staff has gotten a little behind on work orders. We are doing our best to get caught back up, but it will take some time. Please be patient with us as we will get to you as soon as we can. If your problem gets worse in the meantime, please make sure you reach out to the office to notify us and please continue to call in work orders into the office in a timely manner.

If you have an animal at your apartment, we ask that you kennel the animal if we come out to complete a work order or an inspection whether you are home or not. We ask this for the safety of our staff as well as the safety of your animal.

In October the Housing Authority will host a fire safety meeting in Carlinville.

**The office will be closed Monday, September 5 for Labor Day!**

Stay Safe and Healthy!

Dionne Wyatt, CEO



#### Address:

P.O. Box 226

760 Anderson St.

Carlinville, IL 62626

(217) 854-8606

Fax: (217) 854-8749

#### Toll Free:

1-866-363-5142

#### Office Hours:

Monday & Tuesday

8am—4:30pm

CLOSED WEDNESDAY

Thursday & Friday

8am—4:30pm

Emergency Work

#### Order Number:

(217) 827-2100

#### EMERGENCIES

##### INCLUDE:

- ◆ Gas leaks
- ◆ Broken water pipes
- ◆ Exposed electrical wires
- ◆ No heat (if the outside temperature is 45-degrees or lower)
- ◆ Sewer line stoppage (not drain line)- this includes a clogged toilet
- ◆ CO/Smoke detector beeping or chirping

Also fire, flood, or anything that threatens life, safety or property damage.

**UPCS for September**

- 47-11 (304-316 Church St., 127-131 Prairie St.)
- 47-12 (221-228 Sunset Ct., 603-621 Kay Lane.)

**Preventive Maintenance for August**

- 47-02 Carlinville (725-757 Anderson (odds), DeArbee Dr, Buchanan, Nicholas St, W. Nicholas St)

- 47-14 Gillespie (101-119 N Adams St., 308A-322 E. Oak St.)

\*Q&A (Quality Assurance) inspections may take place on work orders and inspections anywhere from 3-5 days after the inspection/work order happened.



***Please remember that when you have a child living in the household that turns 18 years of age, you need to notify the office ASAP. You can call before and schedule an appointment for all adults to come in and sign paperwork after the minor turns 18 years of age.***

LIHEAP– Low Income Home Energy Assistance Program– Starts on September 1st. For Macoupin County residents you will contact Illinois Valley Economic Development Corporation @ 217-839-4431

**CONGRATULATIONS**

**Cindy Grady**

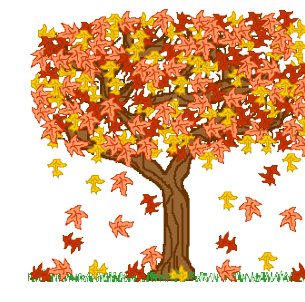
is the winner of the \$50 Walmart gift card for August UPCS inspections!

47-11 (304-316 Church St., 127-131 Prairie St.) 47-12 (221-228 Sunset Ct., 603-621 Kay Lane.) will have your chance in September.

Make sure your apartment is ready and meeting the Housekeeping Policy!



# Upcoming EVENTS



- September 2-4 Black Diamond Days– Located at Old Gillespie Lake
- September 10– Bunker Hill Fall Festival 2022-Located 101 N. Washington, Bunker Hill
- September 17 & 18– Carlinville Fall Festival 2022-Located at Macoupin County Historical Society.

**POST YOUR PET'S ID**

All Pet Identification cards must be posted in the front door window of apartments. This lets housing staff know that a pet has been approved and may be inside the unit. In this case staff will be careful to close the door so the pet doesn't get outside. If there is no ID in the window, staff will assume the pet has not been approved and the resident could face reprimand from the office.

If a Pet ID has become faded or is lost, the resident should call the Housing Office so staff can take a new picture and issue a new card.



Only an approved cat or dog is allowed in MCHA apartments

If your neighbors are being too loud or disturbing you or you think they are doing something illegal, you will need to contact local police and then call the office to inform us that you have made a police report. If you are wanting to make a complaint to us it will need be put in writing and sent into the office signed by you. We do not take anonymous complaints and all complaints must be put in writing! Once we receive the complaint in writing we will take the necessary steps to resolve this issue. It will not happen overnight so please bare with us.



**Macoupin County Public Transportation**

**112 S. Macoupin St. Gillespie, IL 62033  
Call 217-839-4132 to reserve your seat**