

# 'Twas the Night Before Christmas

'Twas the night before Christmas and all through the house,

Not a creature was stirring, not even a mouse.

The stockings were hung by the chimney with care,

In the hope that St. Nicholas soon would be there.

Then what to my wondering eyes should appear, but a miniature sleigh and eight tiny reindeer!

A little old driver, so lively and quick, I knew in a moment it must be St. Nick.

And more rapid than eagles his reindeer all came as he shouted, "On Dasher!" and each reindeer's name.

And so up to the housetop the reindeer soon flew with the sleigh full of toys, and St. Nick, too.

Down the chimney he came with a leap and a bound. He was dressed in all fur and his belly was round.

He spoke not a word but went straight to his work and filled all the stockings then turned with a jerk.

And laying his finger aside of his nose, then giving a nod up the chimney he rose.

But I heard him exclaim as he drove out of sight,

"Merry Christmas to all and to all a Good Night!"

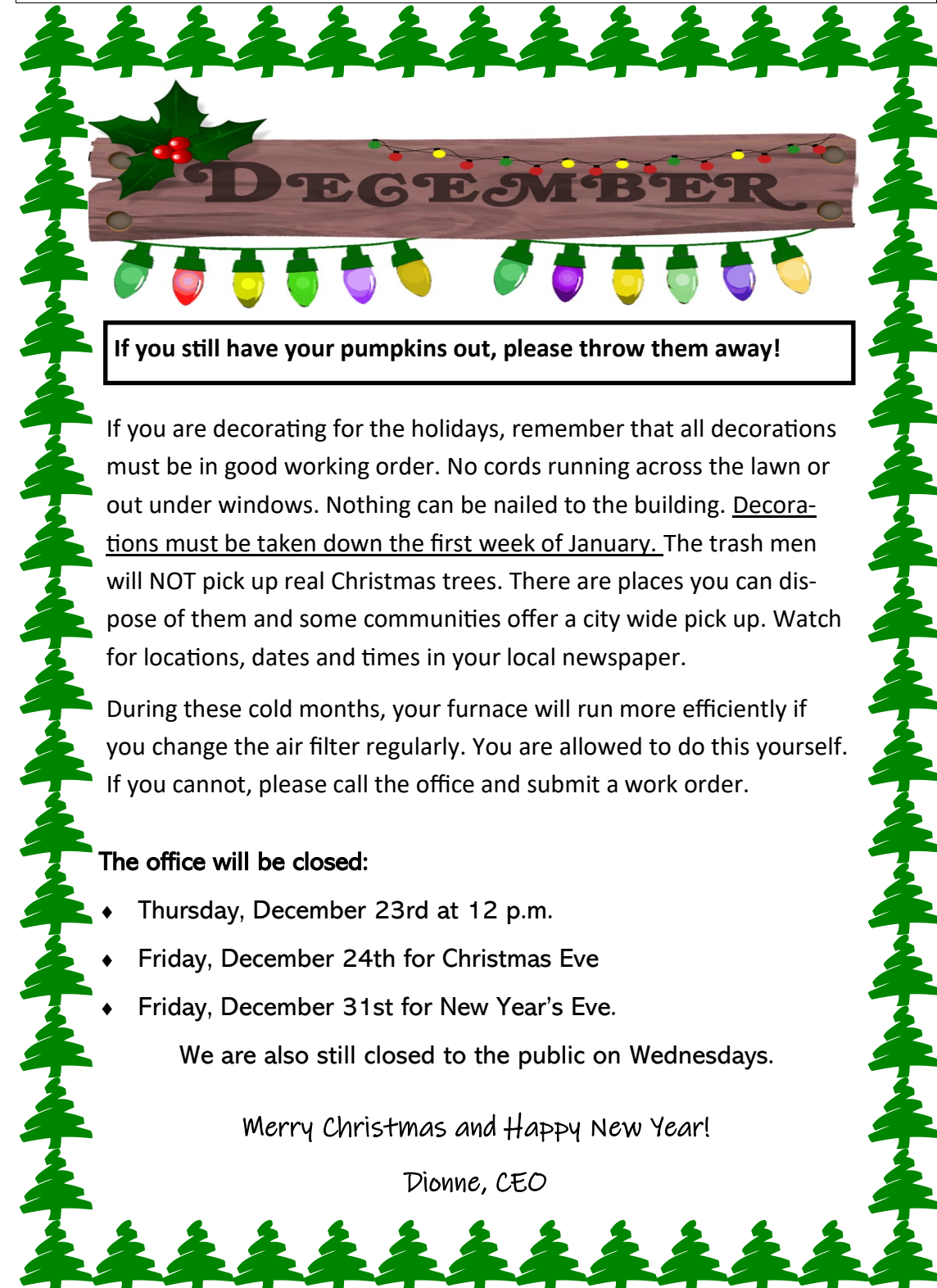
# A VERY MERRY CHRISTMAS and Happy New Year!



# Neighbors



## FROM THE DIRECTOR'S DESK



**If you still have your pumpkins out, please throw them away!**

If you are decorating for the holidays, remember that all decorations must be in good working order. No cords running across the lawn or out under windows. Nothing can be nailed to the building. Decorations must be taken down the first week of January. The trash men will NOT pick up real Christmas trees. There are places you can dispose of them and some communities offer a city wide pick up. Watch for locations, dates and times in your local newspaper.

During these cold months, your furnace will run more efficiently if you change the air filter regularly. You are allowed to do this yourself. If you cannot, please call the office and submit a work order.

**The office will be closed:**

- ◆ Thursday, December 23rd at 12 p.m.
- ◆ Friday, December 24th for Christmas Eve
- ◆ Friday, December 31st for New Year's Eve.

We are also still closed to the public on Wednesdays.

Merry Christmas and Happy New Year!

Dionne, CEO

**Address:**

P.O. Box 226  
760 Anderson St.  
Carlinville, IL 62626  
(217) 854-8606

Fax: (217) 854-8749

Toll Free:  
1-866-363-5142

Office Hours:  
Monday & Tuesday  
8am—4:30pm

CLOSED WEDNESDAY

Thursday & Friday  
8am—4:30pm

Emergency Work

Order Number:  
(217) 827-2100

**EMERGENCIES INCLUDE:**

- ◆ Gas leaks
- ◆ Broken water pipes
- ◆ Exposed electrical wires
- ◆ No heat (if the outside temperature is 45-degrees or lower)
- ◆ Sewer line stoppage (not drain line)- this includes a clogged toilet
- ◆ CO/Smoke detector beeping or chirping

Also fire, flood, or anything that threatens life, safety or property damage.

**UPCS FOR DECEMBER**

This month, UPCS Inspections will be done at **CARLINVILLE 47-09** and **MT. OLIVE 47-19**

**PREVENTATIVE MAINTENANCE FOR DECEMBER**

The Preventative Maintenance will be done at **BENLD 47-01**

**\*INSPECTIONS MAY TAKE PLACE ON ANY DAY OF THE MONTH BETWEEN THE HOURS OF 8:00 A.M.-4:30 P.M., MONDAY-FRIDAY SPECIFIC DAYS AND TIMES WILL NOT BE GIVEN**

Important Reminders:

- Anything to do with your smoke alarm is considered an emergency and needs to be reported immediately!
- Unhook your garden hose from the spigot so it does not freeze. If we have to unhook it, you will be charged.
- Stickers, decals or vinyl coverings are NOT allowed on any cabinetry, countertops, walls, etc.. If we notice it, you will be asked to remove it and could be charged for any damage it causes.
- Critters are going to be looking for a warm place to sleep this winter. Make sure your kitchen is clean and there is no food laying open. Use food storage containers for things like cereal, chips and crackers. Clean up after each meal and wipe the counters clean.
- When running the furnace, do not keep doors and windows open. This causes the furnace to work harder than necessary and can break the furnace.
- If you have a work order, please call it in as soon as it happens. If there is an emergency after hours or on the weekend, please call 217-827-2100. Smoke alarms are considered an emergency!

*Congrats*

We are giving away a \$50 Walmart gift card for the nicest unit during maintenance inspections for December. Eligible units are put in a drawing and a winner is chosen at the end of the month. Good luck!



Mary Worley  
Is the winner of the  
\$50 Walmart Gift Card for the month of  
November!  
**Congratulations, Mary!**

December 18th is National Bake Cookies Day! Here is an easy way to make Christmas sugar cookies to decorate with the family:

1. Use Pillsbury sugar cookie dough sheets. Just unroll and use your favorite Christmas cookie cutters!
2. Buy a few cans of white icing and food coloring and festive sprinkles for decorating.
3. Enjoy the time with your family! And you'll have cookies for Santa!

Need us after hours? You can call us and leave a voicemail or you can email. We will respond to your email within 2 business days to let you know we got it. If we don't respond, send another or call the office.

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