

free

1 -Real nice recliner to give away! Come to 720 Anderson St in Carlinville
Thank you, Caroline Stults

If you are needing to go to the medical/dental clinic the Macoupin County Public Transportation can give you a ride to and from your appointment! You must call 24 hours in advance to ensure they will be available. See their information below.

If you have received a new Social Security benefits letter, please be sure to bring it into the office so we may make a copy. If you are unable to come to the office, you can mail it to us, we will make a copy and send back the original.

Please keep in mind that you are to pay at the bank in the town in which you live in. If you pay at the wrong bank you will be charged a \$20 bookkeeping fee that you will be required to pay. Also, make sure you are giving them your name and address when paying at the bank. If you have someone else pay your rent or charges, they need to give them your name and address so we know who's account we need to apply the money to. If we have the wrong name, your rent payment may be missed. I have listed below the town and the bank you should be paying at.

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|------------------------------------|--|
| Benld—1st National Bank of Benld | Mt. Olive—1st National Bank of Mt. Olive |
| Bunker Hill—United Community Bank | Palmyra—Bank of Palmyra |
| Carlinville—CNB Bank and Trust | Staunton—Bank of Springfield in Staunton |
| Gillespie—United Community Bank | Virden—Prairie State Bank and Trust |
| Girard—1st National Bank of Girard | |



Macoupin County Public Transportation
112 S. Macoupin St. Gillespie, IL 62033
Call 217-839-4132 to reserve your seat



Neighbors



FROM THE DIRECTOR'S DESK

This summer we will be doing an event for Strong Families. We want to know what you would like to do and who would be interested in coming to the event? The event will take place between May and June. No set time or location at the moment. There will be a form to complete within the newsletter to fill out and return to the office.

Join the Census Team! March 12-20 The Census will be sending you an invitation to respond online to the 2020 Census. Some households will also receive paper questionnaires. On March 16-24 a Reminder Letter will be sent. If you haven't responded yet then on March 26-April 3 a Reminder postcard will be sent. On April 8-16 a reminder letter and paper questionnaire will be sent. On April 20-27 a final reminder postcard will be sent before they follow up in person. It is very important to be counted. Please sign up!

Smoke Detectors! All smoke detectors need to be up and in working conditions at all times. If your smoke alarm is chirping or going off you need to call the emergency work order number immediately. If it is during working hours please call the office. If we come out and your smoke alarm is disabled, you could face eviction. This is a fire and safety hazard.

-CEO, Peg



February



**Wednesdays—February 5th, 12th, 19th and 26th—
OFFICE CLOSED**

**Monday, February 17th—OFFICE CLOSED—
President's Day!**

When the office is closed, please call **EMERGENCY WORK ORDERS** into the emergency phone number. Please wait until the office opens to call in routine work orders. If you call the emergency line and do not have an emergency, you could be charged.

Address:

P.O. Box 226

760 Anderson St.

Carlinville, IL 62626

(217) 854-8606

Fax: (217) 854-8749

Toll Free:

1-866-363-5142

Office Hours:

Monday & Tuesday

8am—4:30pm

CLOSED WEDNESDAY

Thursday & Friday

8am—4:30pm

Emergency Work

Order Number:

(217) 827-2100

EMERGENCIES
INCLUDE:

- ◆ Gas leaks
- ◆ Broken water pipes
- ◆ Exposed electrical wires
- ◆ No heat (if the outside temperature is 45-degrees or lower)
- ◆ Sewer line stoppage (not drain line)- this includes a clogged toilet
- ◆ CO/Smoke detector beeping or chirping

Also fire, flood, or anything that threatens life, safety or property damage.

UPCS FOR FEBRUARY

Carlinsville 47-02 - All of Buchanan St. and the outside circle of DeArbee Drive - odd numbered units

Preventative Maintenance for FEBRUARY

Girard 47-08 - All units
Staunton 47-03 - on Deneen St. and Kay Lane - not the S-building

***INSPECTIONS MAY TAKE PLACE ON ANY DAY OF THE MONTH BETWEEN THE HOURS OF 8:00 A.M.-4:30 P.M., MONDAY-FRIDAY SPECIFIC DAYS AND TIMES WILL NOT BE GIVEN.**

Helpful Cleaning Tips!

Get your whole house clutter free in just one month! I can't tell you how much having a de-cluttered home improves my life. I'm more relaxed, able to focus and generally less stressed. As someone who suffers from anxiety, this makes a huge difference in my happiness.

Clutter Free in 30 Days

Go through the list and get rid of things that are:

- Old
- Broken
- Never used
- Duplicates
- Unwanted

- Jewelry
- Purse and wallet
- Hallway closet
- Bedroom end table
- Your clothes
- Your spouses clothes
- Your kids clothes
- Kid toys
- Office desk
- Fridge
- Freezer
- Medicine cabinet
- Under the kitchen sink
- Utensils
- Dishes
- Pots and pans
- Tupperware
- Pantry
- Spices
- Junk Drawers
- Cleaning Supplies
- Craft Room
- Other Closets
- Other Cabinets

Here we go!

- TV stand
- Book collection
- Movies/CDs
- Bathroom cabinets
- Shower toiletries
- Makeup



Rent is due on the 1st of every month. You will not get a notice reminding you to pay rent. If you are unsure on what amount you need to pay, please call the office. You have until the 5th to pay your rent without any penalties. After the 5th, your rent is considered late and you will have late fees accruing from the 2nd until the day you pay your rent in full. Late fees are \$1.00 per day. If you do not pay your rent you will receive an eviction notice. Once you receive the notice you will have 14 days from the date of the eviction to pay your rent in full plus any late fees. If you do not pay your rent by the date in the notice, you then will be turned over to the attorney and you will have attorney fees and court cost to pay at your expense.

Residents who have trouble keeping up with rent payments have an opportunity to get ahead with their income tax refunds. If you struggle with paying rent, use the money you get back to pay one or two months of rent. If you continue to pay your rent monthly, you can let that extra money remain on your account as a cushion. Remember, paying late three times in a 12-month period may result in eviction. If you're having trouble getting caught up or setting up a budget, you can contact the office for help. Also, please report changes in income promptly.

If you have a complaint of any kind it needs to be submitted in writing to the office with your signature and a date on it for us to respond. If you are not willing to put something in writing or tell us who you are then don't bother calling. We do not accept anonymous complaints.

